

La Solana Long Range Plan Survey Summary

Notes:

- * The survey was emailed to all residents on January 14, 2022.
- * The survey was closed on January 23, 2022.
- * There were 220 residents who participated in the survey.
- * All on-line survey participants did so anonymously.
- * Residents who couldn't complete the on-line survey had access to a paper copy. Ten residents completed a paper copy.

PRINTING THE SURVEY:

If you wish to print a **single page**, just open that page and press your <PRINT> button.

If you wish to print the **entire workbook** at once:

- * First press <PRINT>, then scroll down to <SETTINGS>
- * In the <SETTINGS> choices, scroll down and choose <PRINT ENTIRE WORKBOOK>
- * Then go ahead and press the <PRINT> button

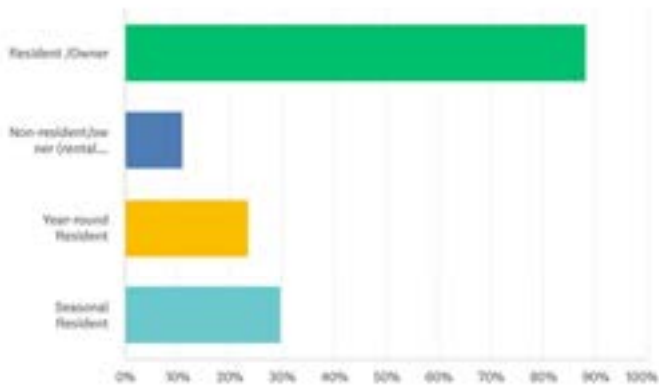
SURVEY QUESTIONS

- 1 Check all that apply - Resident, Non-resident, Year-round, or Seasonal Resident?
- 2 How many years have you owned a La Solana Condo?
- 3 What aspects of La Solana were most important to you when purchasing?
- 4 What areas do you feel need improvement?
- 5 Would you like to have more outdoor gathering places?
- 6 Do you feel that La Solana's outdoor spaces are effectively used?
- 7 Do you feel that La Solana is a safe place to live?
- 8 Do you know who your Building Safety Rep is?
- 9 Do you feel that La Sol has an effective means of communication in case of emergency?
- 10 As a newcomer, were you made to feel welcome at La Solana?
- 11 Where do you access general information about what's going on at La Solana?
- 12 What activities do you participate in at La Solana?
- 13 Are there any new activities you'd like to see at La Solana?
- 14 In which of the following La Solana governance activities would you beinterested in getting involved?
- 15 Which of the following amenities do you utilize at The Grand?
- 16 What are your sources of information about activities/events at The Grand?
- 17 What are your sources for obtaining information about activities/eventsin the greater Phoenix area?
- 18 Do you take advantage of offerings in the greater Phoenix area?
- 19 What measures should La Solana take to address environmental change in the Valley?
- 20 Do you feel that La Solana HOA fees are on target?
- 21 Do you think La Solana HOA fees are being allocated appropriately?
- 22 Do you feel that you sufficiently understand La Solana's financial information?
- 23 Do you have a suggestion as to how La Solana could make changes to reduce expenditures?
- 24 In your opinion, what projects should be La Solana's highest priority?
- 25 What long-range expenditures do you feel the La Solana HOA should be anticipating?

LA SOLANA LONG RANGE RESIDENCE SURVEY 2023

Check all that apply

Answered: 144 Skipped: 0

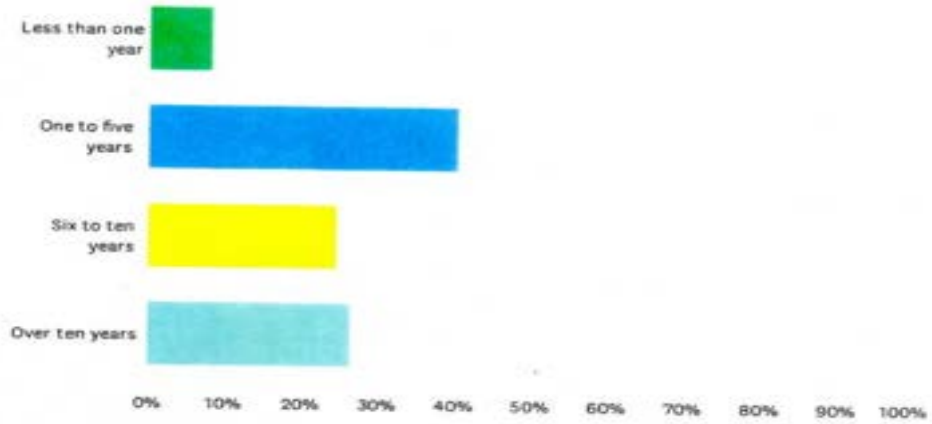


ANSWER CHOICES	RESPONSES
Resident /Owner	88.2% 127
Non-resident/owner (rental property)	11.7% 16
Year-round Resident	23.6% 34
Seasonal Resident	29.8% 43

Question Number 1 Residence Survey 2023	Percent of Total	0	Total Comments to this question	# Comments this topic
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Question number 2

Q2 How many years have you owned a La Solana Condo?



ANSWER CHOICES

Less than one year

One to five years

Six to ten years

Over ten years

TOTAL

RESPONSES

8.22%

40.41%

24.66%

26.71%

12

59

36

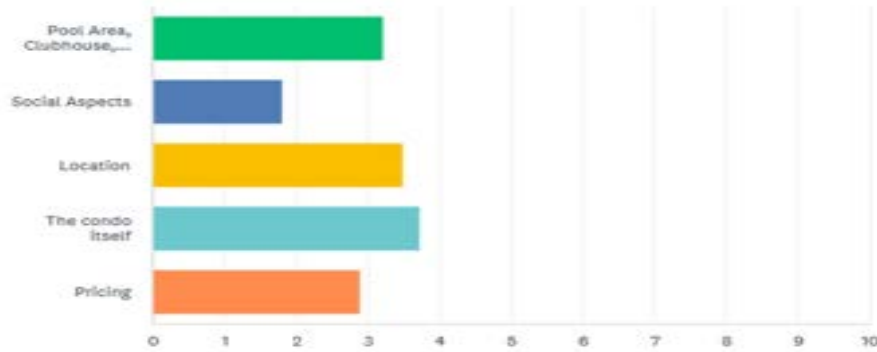
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146

Question number 3

What aspect/s of La Solana were most important to you when purchasing?
Rank in order from Most Important (1) to Least Important (5)

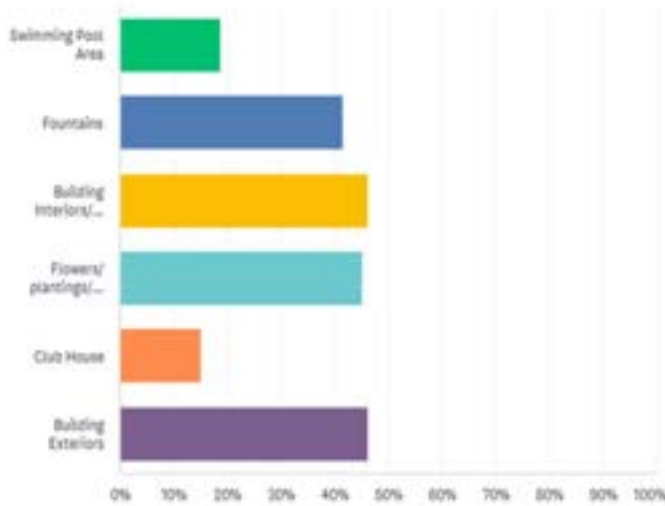
Answered: 129 Skipped: 17



	1	2	3	4	5	TOTAL	SCORE
Pool Area, Clubhouse, Buildings, and Grounds	22.22% 26	22.22% 26	15.38% 18	34.19% 40	5.98% 7	117	3.21
Social Aspects	5.83% 7	6.67% 8	13.33% 16	12.50% 15	61.67% 74	120	1.82
Location	28.33% 34	25.00% 30	22.50% 27	16.67% 20	7.50% 9	120	3.50
The condo itself	33.06% 40	25.62% 31	23.97% 29	15.70% 19	1.65% 2	121	3.73
Pricing	18.26% 20	18.70% 23	25.20% 31	18.70% 23	21.14% 26	123	2.90

What areas do you feel need improvement? Check any that apply

Answered: 106 Skipped: 40



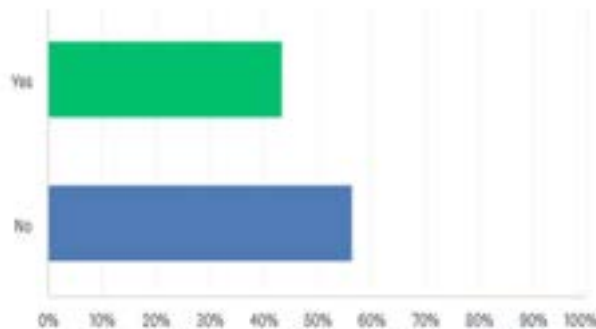
Total Comments to this question
Comments this topic

ANSWER CHOICES	RESPONSES	Percent of Total	Total Comments to this question	# Comments this topic
Question Number 4 - What areas do you feel need improvement?			46	
No complaints		26%		12
Interior/exterior bldgs need patching and painting		4%		2
Elevators are filthy and smell musty		4%		2
More lighting around pool		4%		2
Plant things that grow in Surprise w/o need for water		4%		2
Fountains are needing repair		4%		2
Grass removal / less grass		4%		2
Windows, we need new, exterior lighting		2%		1
Interior hallways floors		2%		1
Remove indoor fountains		2%		1
Use native AZ plant/tree		2%		1
Need more "color" in plantings where fountains used to be		2%		1
Parking lot upkeep		2%		1
Clubhouse is VERY OLD in appearance; carpeting is atrocious as well as		2%		1
Maintenance and appearance-nice		2%		1
Visitor Parking needs to have signs or painted on cur b		2%		1
Designated dog area		2%		1
Building interior lighting		2%		1
Parking structures		2%		1
One more dog waste station in corner by Building 4		2%		1
Cleaning of the interior of buildings		2%		1
Need paint or a good cleaning; walking surfaces in the buildings seem a		2%		1
Regular cleaning of elevators and courtyards; fix cracked tiles/elevators		2%		1
Driveway/parking lot in rear of complex		2%		1
Hate the ugly date teal blue accent color		2%		1

Skimmers need to be fixed	2%	1
Replace carpet in clubhouse and library w/ vinyl floor or tile	2%	1
Lighting - repair fountains instead of fresh ext. paint/stonework	2%	1
Improve view for west side particularly after removal of trees	2%	1
Do we need fountains in buildings?	2%	1
More comfortable lounge chairs would be nice	2%	1
Return openness and welcoming environment as per pre pandemic	2%	1
Grounds need to be swept inside and outside of buildings on a biweekly	2%	1
Benches, add areas in back for picnics, badminton, bocce, corn hole	2%	1

Would you like to have more outdoor gathering places?

Answered: 129 Skipped: 17



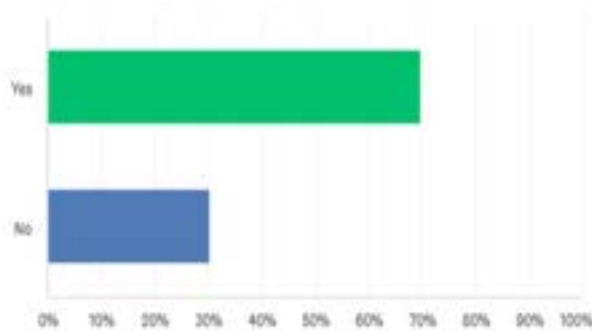
ANSWER CHOICES	RESPONSES	
Yes	43.41%	56
No	56.59%	73
TOTAL		129

Total Comments to this question
Comments this topic

Question # 5 - Would you like to have more outdoor gathering places	Percent of Total	Total Comments to this question	# Comments this topic
Add 2-3 benches w/ backs in an area for conversation	20%	35	7
Fire pit and benches between Bldgs 3,4,5 (grassy areas), & smoking area	11%	35	4
More gatherings anywhere; for 6-8 people; picnics	9%	35	3
Consider filling in bowl area next to mailroom-space for seatingw/roof	6%	35	2
Improve appearance and comfort of smoking area near trash compactc	6%	35	2
NA	6%	35	2
Add a bench to each seating area	6%	35	2
More comfortable seating in pool area; keep play equipmt closet unloc	3%	35	1
Chairs and tables grouped together with umbrella	3%	35	1
Utilize green areas behind Bldgs 4/5 and 6/7	3%	35	1
There are plenty that are not used already	3%	35	1
Smoking area back in pool area; we are non-smokers	3%	35	1
New and higher heat barbecues	3%	35	1
Current gathering places seem fine	3%	35	1
Expand fountain area between Bldgs 6/7 w/ more seating & shade feat	3%	35	1
Grills outside of pool not near pool	3%	35	1
Pool and clubhouse serves that purpose well	3%	35	1
Add fire pit with at least 6 chairs around it	3%	35	1
Enhance seating around the fountain and newly planted cactus features	3%	35	1
Save our last water fountain with benches	3%	35	1
A sunny place where pets could go to	3%	35	1

Do you feel that La Solana's outdoor spaces are effectively/appropriately used?

Answered: 129 Skipped: 17



ANSWER CHOICES	RESPONSES	
Yes	69.77%	90
No	30.23%	39
TOTAL		129

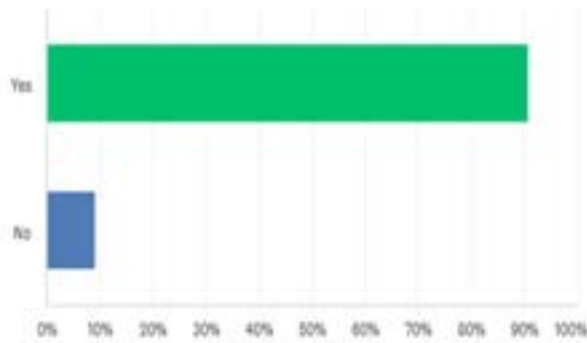
Total Comments to this question
32

Comments this topic

Question Number 6 Are our outdoor spaces effectively/appropriately used?	Percent of Total	# Comments
More gathering places	16%	5
Benches outside	16%	5
Is smoking area appropriate	13%	4
Better game accessibility and more outside games	13%	4
Fire pits	9%	3
More golf cart spaces or maybe rent out	6%	2
Fountains and surrounding areas	6%	2
Owners should not be permitted to block entrances with chairs	3%	1
More barbecue places	3%	1
Heaters by pool	3%	1
Repurpose some areas	3%	1

Do you feel that La Solana is a safe place to live?

Answered: 122 Skipped: 14



ANSWER CHOICES	RESPONSES	
Yes	92.97%	120
No	9.03%	12
TOTAL		132

Total Comments to this question
41

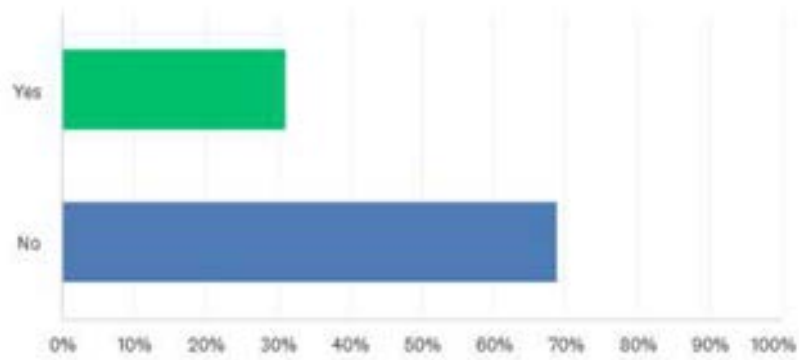
Comments this topic

Question #7 - Do you feel LaSolana is a safe place to live?	Percent of Total	# Comments this topic
Consider gates at both entrances	24%	10
Parking lot lights have made a huge improvement	12%	5
More cameras around campus (courtyard and parking areas)	12%	5
Better lighting on grounds and bldgs (including back of building 5)	10%	4
Suggest additional lights near visitor parking areas & circular area on NV	5%	2
It could be a gated community considering how much our HOA fees are	5%	2
Concerned about my car and golf cart	5%	2
Door security for all buildings	5%	2
Should probably aim for locked entry doors in our long-term planning	5%	2
Don't gate us as it does not keep criminals out	2%	1
Don't put bright lights in pool area as it is now good for star gazing	2%	1
Continue to upgrade lighting on property & install video cameras	2%	1
Adequate lighting, emergency lights in buildings	2%	1
Need a more clearly defined reporting system for questionable occurre	2%	1
Don't feel it is a s safe as it could be--emphasize resident protection	2%	1
Proposed lights to replace lollypop lights great step toward safety	2%	1
Would like better lighting on the steps at night	2%	1
In winter, have interior lights come on at 5 PM rather than 5:30 pm	2%	1
Any advances in security techbology should be considered	2%	1
Expand outdoor lighting l darker areas	2%	1
Wish there was a "kinda" button to check--worry about vandalism	2%	1
Develop the Security Systems to better inform residents	2%	1
A certain man (resident) follows me some times and all single women??	2%	1
Heard Grand Security is to come in here once in awhile?????	2%	1
Work on getting speed limit on Mountain View lowered	2%	1

Question number 8

Do you know who your Building Safety Rep is?

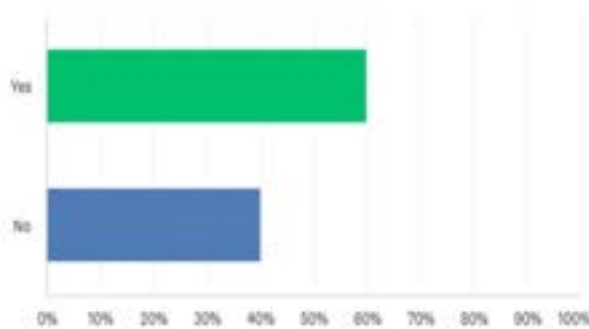
Answered: 135 Skipped: 11



ANSWER CHOICES	RESPONSES
Yes	31.11% 42
No	68.89% 93
TOTAL	135

Do you feel that La Solana has an effective means of communication in case of emergency?

Answered: 117 Skipped: 29



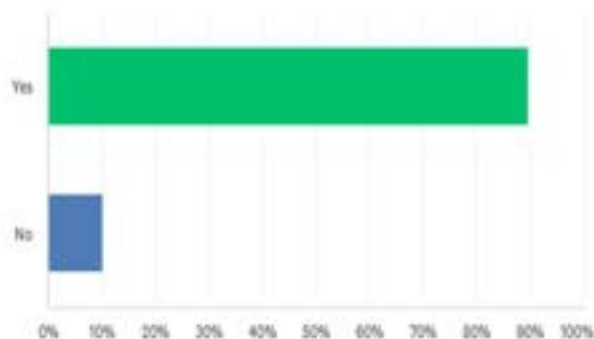
ANSWER CHOICES	RESPONSES	
Yes	59.82%	70
No	40.17%	47
TOTAL		117

Total Comments to this question
39
Comments this topic

Question Number 9 Do you feel LaSolana has an effective means of communication in case of emergency?	Percent of Total	Total Comments to this question	# Comments this topic
Don't know	36%	39	14
Write about it in the newsletter and email blast	5%	39	2
Emergency communications should be given to each owner/guest	5%	39	2
I am deaf. What helps to you have for me. Please contact me.	3%	39	1
Fire department installation of alert should be mandatory	3%	39	1
Grand has light fixtures that flash at each door in an emergency	3%	39	1
There should be an alarm system throughout the community	3%	39	1
Very sporadic information disseminated	3%	39	1
Practice evacuations and have muster zones	3%	39	1
Have seen emails about thefts & if you see something, say something	3%	39	1
Some pay no attention to emails	3%	39	1
There is always 911	3%	39	1
Are we creating a new sense of anxiety	3%	39	1

As a newcomer, were you made to feel welcome at La Solana?

Answered: 128 Skipped: 18



ANSWER CHOICES	RESPONSES	
Yes	89.04%	115
No	10.96%	13
TOTAL		128

Q #10 As a newcomer, were you made to feel welcome at La Solana?

Percent of Total

Total Comments to this question

Comments this topic

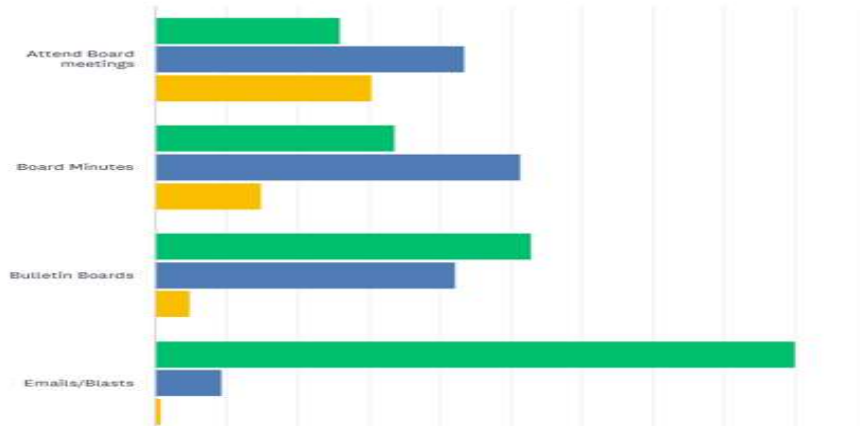
31

Newcomers welcome with information provided, monthly coffee	26%	8
Introduce ourselves to other	13%	4
Welcome wagon volunteer to invite, answer questions, give info	10%	3
Everyone we came in contact with was great, dear residents & staff	10%	3
Building level parties, continue to have "Building pool parties" etc.	6%	2
Longtime residents invite newcomers to gatherings and introduce	6%	2
Residents attitudes have put us off to joining in, cliques	6%	2
At gatherings encourage residents to reach out to 1 or 2 newcomers	3%	1
More personal meetings for newcomers especially during high season	3%	1
Have gatherings with no food but bring your own drink	3%	1
Welcome basket with info about The Grands offerings	3%	1
Person always encourages newcomers to participate	3%	1
More effort should be done for full time residents, also Grand	3%	1
Patti was very welcoming and explained things and answered ?????	3%	1
Some Board members walk around but won't greet them	3%	1
Play Ping-Pong or badminton	3%	1
No one was unfriendly by navigated on their own	3%	1

Question number 11

Where do you access general information about what's going on at La Solana?

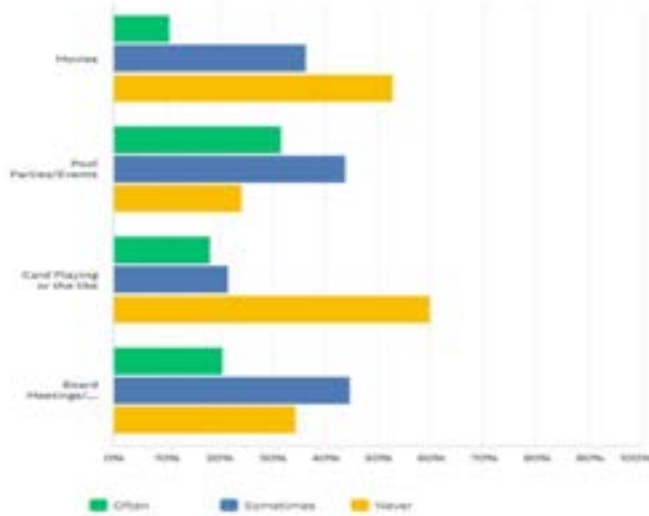
Answered: 131 Skipped: 15



	REGULARLY	SOMETIMES	NEVER	TOTAL	WEIGHTED AVERAGE
Attend Board meetings	26.09% 30	43.48% 50	30.43% 35	115	2.04
Board Minutes	33.64% 36	51.40% 55	14.95% 16	107	1.81
Bulletin Boards	52.69% 64	42.15% 51	4.96% 6	121	1.52
Emails/Blasts	89.92% 116	9.30% 12	0.78% 1	129	1.11
Facebook	13.59% 14	16.50% 17	69.90% 72	103	2.56
La SolanaLiving website	18.75% 21	50.89% 57	30.36% 34	112	2.12
Printed activities calendar	38.98% 46	43.22% 51	17.80% 21	118	1.79
Word of mouth	33.68% 41	55.37% 67	10.74% 13	121	1.77

What activities do you participate in at La Solana?

Answered: 107 Skipped: 0



	OFTEN	SOMETIMES	NEVER	TOTAL	WEIGHTED AVERAGE
Homes	10.74% 12	36.50% 44	52.80% 64	120	2.42
Pool Parties/Events	31.71% 38	43.30% 54	24.39% 30	122	1.93
Card Playing or the like	18.33% 22	21.67% 26	60.00% 72	120	2.42
Board Meetings/ Workshops	20.89% 24	44.83% 52	34.48% 40	116	2.14

Total Comments to this question

Comments this topic

Question Number 12

What activities do you participate in at La Solana?

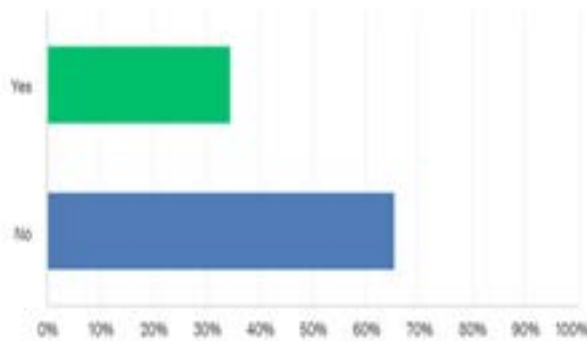
Percent of Total

15

We are new and have not set up a social schedule	20%	3
Pool gatherings	13%	2
Pool parties/Events	7%	1
Card playing	7%	1
Chats in evenings	7%	1
Committee participation	7%	1
As a dog owner we can't participate in clubhouse or pool activities	7%	1
My unit is a rental. La Solana emails keep me well informed	7%	1
Monday morning coffee in the clubhouse	7%	1
Visiting club house	7%	1
We participate on a continuous basis through the Grand facilities	7%	1
Pool parties seemed cliquish--need to be more welcoming	7%	1

Are there any new activities you'd like to see at La Solana?

Answered: 16 Skipped: 30



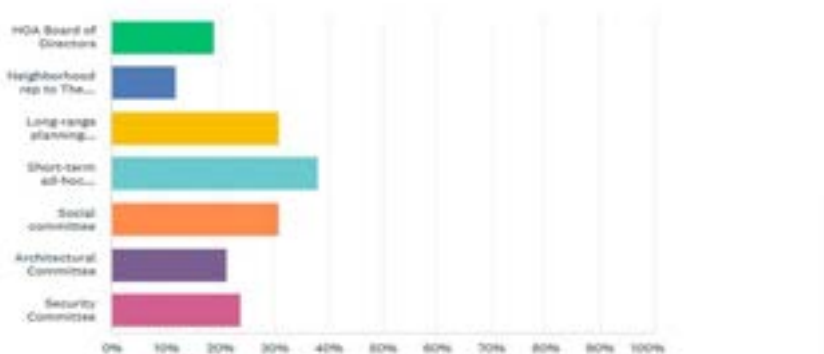
ANSWER CHOICES	RESPONSES	
Yes	34.40%	40
No	65.60%	76
TOTAL		116

Total Comments to this question
Comments this topic

Question # 13 - Are there an new activities you'd like to see at LS?	Percent of Total	Total Comments to this question	# Comments this topic
		46	
Nothing+A23	13%		6
Clubhouse TV for community access, not controlled by officer persone	7%		3
Bingo - TV sports or news events	4%		2
Put TV in clubhouse for special events (i.e., Superbowl, etc.)	4%		2
Book Club	4%		2
We're open to new activities, but have no great ideas to share	4%		2
Short classes (1.5 to 3 hrs) like offered thru Grand Learning	4%		2
Organized groups (lawn bowling, bocce ball, pickle ball, golf)	4%		2
Classes: Tai Chi	4%		2
Classes: Yoga (Beginner or Chair)	4%		2
Classes: Meditation	4%		2
Exercise classes; craft activities;	4%		2
Water aerobics or Water polo	4%		2
Games in big grass area behind building 5	2%		1
Small group discussions on topics of interest	2%		1
Bus trips to off-site entertainment	2%		1
Classes: Stretch & Release (Regular or Chair)	2%		1
Crochet/Knitting Club	2%		1
Wine/Beer Club	2%		1
Speakers Forum	2%		1
Have activities in Clubhouse on weekends	2%		1
Clubs can meet inside Clubhouse or outside weather permitting	2%		1
More newcomer meetings and presentations - what is available/happer	2%		1
Trivia nights	2%		1
Outdoor games, morning coffees at clubhouse	2%		1

In which of the following La Solana governance activities would you be interested in getting involved?

Answered: 42 Skipped: 104



ANSWER CHOICES	RESPONSES
HOA Board of Directors	19.05% 8
Neighborhood rep to The Grand	11.90% 5
Long-range planning committee	30.95% 13
Short-term ad-hoc committee (various projects)	38.10% 16
Social committee	20.95% 13
Architectural Committee	21.43% 9
Security Committee	23.81% 10
Total Respondents: 42	

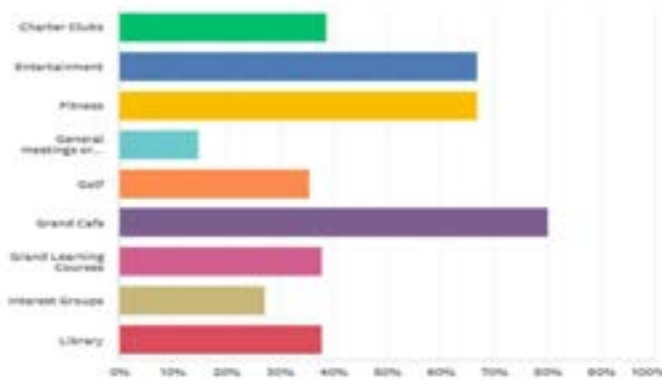
Total Comments to this question
30
20 Comments this topic

Question 14	Percent of Total	Total Comments to this question
Which of the following governance activities would you like to be involved?	30	20
Already participate	13%	4
Social Committee	10%	3
Past Involvement	10%	3
No free time	7%	2
Part-time resident	7%	2
Health issues	3%	1
Beautification of the community	3%	1
No response to volunteering for LRP Committee	3%	1
No response to volunteering for Neighborhood rep	3%	1
Board makes all decisions so no reason to volunteer for committee	3%	1
Fortunate to have an excellent Board	3%	1

Walking group, birthday group, condolence group	2%	1
Bocce court	2%	1
Like a fenced dog park with artificial turf similar to what the Grand has	2%	1
Guidance for residents about The Grand's opportunities	2%	1
Bible study	2%	1
Owners have access to use theater to stream movies after hours	2%	1
Game nights (e.g., Bunco)	2%	1
Bi-weekly aerobics class	2%	1
Regular Happy Hours	2%	1
Community work days when projects arise (e.g., food drive)	2%	1
Landscapers to power sweep leaves in parking lot	2%	1
Corn hole or Horseshoes	2%	1
Garage Sale or Craft Show	2%	1
Music pool area	2%	1
More gatherings during summer for permanent residents	2%	1
Parties/gatherings	2%	1
Golf Group	2%	1
Ping pong or Badminton	2%	1

Which of the following amenities do you utilize at The Grand? Check any that apply.

Answered: 121 Skipped: 0



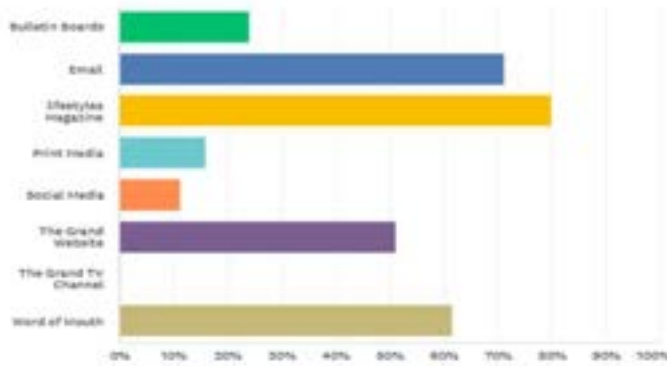
ANSWER CHOICE	PERCENTAGE	RESPONSES
Charter Clubs	38.84%	47
Entertainment	66.94%	81
Fitness	66.94%	81
General meetings or committees	14.88%	18
Golf	33.94%	42
Grand Cafe	80.17%	97
Grand Learning Courses	38.02%	46
Interest Groups	27.27%	33
Library	38.02%	46
Total Respondents: 121		

Total Comments to this question
24
Comments this topic

Question Number 15	Percent of Total	Total Comments to this question	# Comments this topic
Which of the following amenities do you utilize at the Grand?		24	
Pools	21%		5
Grand Computer club	13%		3
None	13%		3
Weekend events--crafts show, garage sale, etc.	8%		2
Tennis	8%		2
Pickle ball	8%		2
Softball	8%		2
We are new, so none at this point	8%		2
Meeting at Village Center with friends	8%		2
Village Center entertainment	4%		1
Line dancing	4%		1
Walking/biking trails	4%		1
Pottery	4%		1
CHAPS	4%		1
The Market at the Grand	4%		1
Occasionally	4%		1
Bocce ball	4%		1

What are your sources of information about activities/events at The Grand?
Check any that apply.

Answered: 125 Skipped: 21



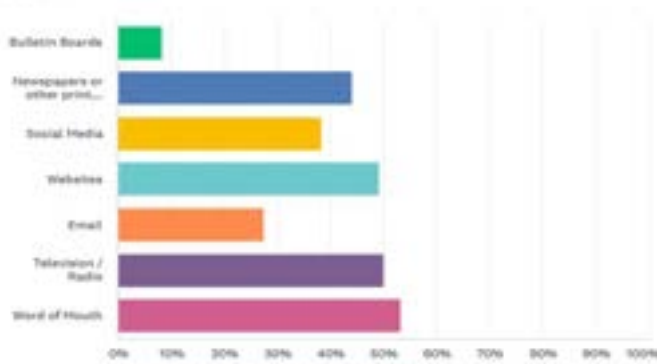
ANSWER CHOICES	RESPONSES
Bulletin Boards	24.00% 30
Email	71.20% 89
Lifestyles Magazine	80.00% 100
Print Media	16.00% 20
Social Media	11.20% 14
The Grand Website	51.20% 64
The Grand TV Channel	0.00% 0
Word of Mouth	81.60% 102
Total Respondents: 125	

4 Total Comments to this question
Comments this topic

Question # 16 - What sources of info about activities/events at The Grand?	Percent of Total	# Comments
The Grand offers more outlets to be in the know	25%	1
Didn't know about the TV channel; should follow on social media too	25%	1
I cannot get the daily email anymore	25%	1
Daily blast is the most important feature for quick info, then Lifestyles n	25%	1

What are your sources for obtaining information about activities/events in th greater Phoenix area? Check any that apply.

Answered: 100 Skipped: 26



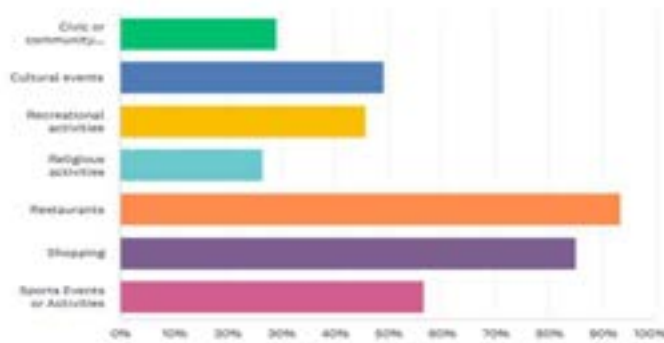
ANSWER CHOICES	RESPONSES
Bulletin Boards	8.33% 10
Newspapers or other print media	44.17% 53
Social Media	38.33% 46
Websites	48.17% 58
Email	27.50% 33
Television / Radio	50.00% 60
Word of Mouth	53.33% 64
Total Respondents: 100	

Total Comments to this question
Comments this topic

Question # 17 - Sources for activities/events in greater Phoenix?	Percent of Total	#
Occasional ads on TV	33%	1
Not interested	33%	1
Newspapers	33%	1

Do you take advantage of offerings in the greater Phoenix area? Check any that apply.

Answered: 120 Skipped: 26



ANSWER CHOICES	RESPONSES
▼ Civic or community events	29.17% 35
▼ Cultural events	49.17% 59
▼ Recreational activities	45.83% 55
▼ Religious activities	26.67% 32
▼ Restaurants	93.33% 112
▼ Shopping	85.00% 102
▼ Sports Events or Activities	56.67% 68
Total Respondents: 120	

Question Number 18	Percent of Total	Total Comments to this question	# Comments this topic
Do you take advantage of offerings in the greater Phoenix area?		10	
I have slowed down due to health concerns in the last 10 years	10%		1
Phoenix is a great city	10%		1
All of these occasionally and including in Surprise	10%		1
Grocery stores, Walmart, Home Depot, etc.	10%		1
Restaurants and shopping	10%		1
Car auctions	10%		1
None	10%		1
I am occasionally asked to speak at events in the greater Phoenix area	10%		1
Movie theaters	10%		1

What measures should La Solana take to address environmental change in the Valley?

Answered: 75 Skipped: 71

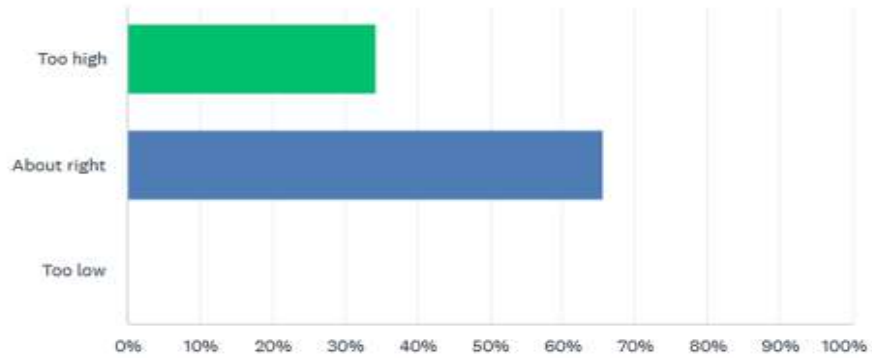
RESPONSES (75) WORD CLOUD TAGS (0)

Question Number 19 What measure should LaSolana take to address environmental change in the Valley?	Percent of Total	75 Total Comments to this question	Number of Comments this topic
Use less water/conservation	27%		20
Fake grass--reduce grass area	11%		8
None at this time	9%		7
Car charging stations	8%		6
Our Board is already addressing these issues	7%		5
Solar panels on carport and roofs, clubhouse, and mail room	7%		5
Plant more trees	4%		3
Better detailed info how and what to recycle	4%		3
Replace all fountains	4%		3
Close association with Grand	3%		2
Recommend units install low flow or dual flush toilets	3%		2
Very glad carport lighting was improved	1%		1
Provide day/night group transportation to area sites.	1%		1
Hold a community wide meeting to discuss water conservation	1%		1
LaSolana should be more relevant instead of ALWAYS trying to please older group	1%		1
Continue to provide information via bulletin boards, blasts, special speakers	1%		1
Consider individual water meters	1%		1
Let grass die during summer months. Just do the winter rye grass	1%		1
Find out if solar is cost effective	1%		1
Anticipate growing traffic on Mountain View and slow it down	1%		1
Spray for mosquitos	1%		1
Walking and biking trails	1%		1
Keep the grass please	1%		1

Question Number 20

Do you feel that La Solana HOA fees are on target?

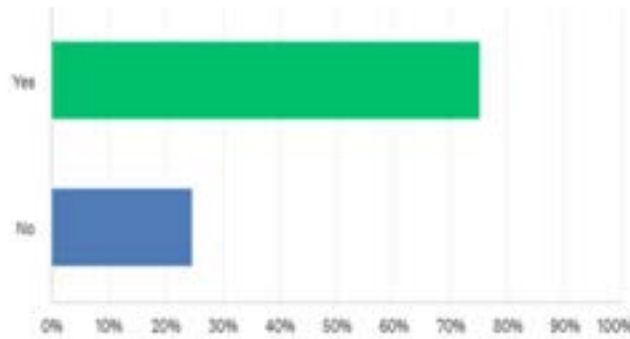
Answered: 128 Skipped: 18



ANSWER CHOICES	RESPONSES
▼ Too high	34.38% 44
▼ About right	65.63% 84
▼ Too low	0.00% 0
TOTAL	128

Do you think LaSolana HOA fees are being allocated appropriately?

Answered: 109 Skipped: 37



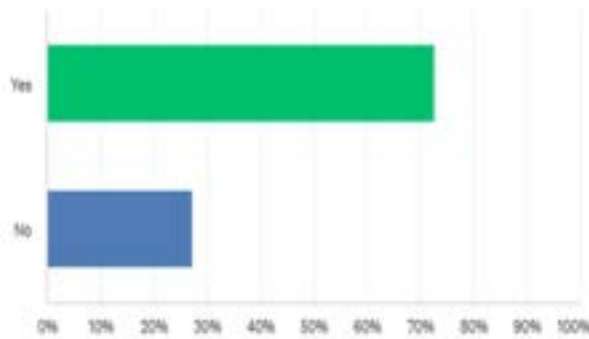
ANSWER CHOICES	RESPONSES	
Yes	75.23%	82
No	24.77%	27
TOTAL		109

Question Number 21		Percent of Total	49	Total Comments to this question	Number of Comments this topic
In your opinion what projects should be LaSolans's highest priority?					
Not sure		16%			8
OK		8%			4
Better communication-how and why priority allocation		8%			4
Instead of larger projects focus on filthy interiors, paint ext. & security		6%			3
We have an amazing board, Jack fine job managing finances		4%			2
Several major projects ongoing-wish we had more in Reserve Funds		4%			2
Seek majority opinions, not catering to one person		4%			2
Larger sq ft condo I would expect to pay higher HOA fee		4%			2
Priorities not always in alignment with the board		4%			2
Staff Clubhouse M/W/F, reduce staff		4%			2
Most of the time it is appropriate, not always		2%			1
Too much of our money goes to Grand		2%			1
Large expansion tanks near water heaters should be removed		2%			1
Would rather not pay an assessment for maintenance or upkeep		2%			1
HOA fee increases be discussed by residents with their input & vote		2%			1
Do we really need more benches and plants?		2%			1
Allocated funds decided by board. This HAS TO CHANGE		2%			1
Keep fees moderate - landscaping basic, too much new lighting		2%			1
Better balance on security and lifestyles		2%			1
HOA not frugal enough. Don't raise dues every year		2%			1
Surprised about costs of fountains, signs. Everything costs more		2%			1
I think they could be settled more quickly		2%			1
Too much emphasis on aesthetics		2%			1

There should be an extra assessment for unit with a dog	2%	1
There should be an extra assessment for unit with a dog	2%	1
Eliminate summer grass	2%	1
Push out painting schedule	2%	1
Repair asphalt, not replace	2%	1
Small special interests should see if small group can cover costs	2%	1
More improvement and updates to make more inviting	2%	1
Internet for the entire complex	2%	1
Fountains should be operational	2%	1
Landscaping and sweeping inside bldgs and grounds biweekly	2%	1
2 bedroom condos fees too high, don't use that much more services	2%	1
Get solar, more personal water conservation, water meter condos	2%	1

Do you feel that you sufficiently understand La Solana financial information?

Answered: 125 Skipped: 21



ANSWER CHOICES	RESPONSES	
Yes	72.80%	91
No	27.20%	34
TOTAL		125

Total Comments to this question
Comments this topic

Question Number22 Do you feel you sufficiently understand LaSolana financial information	Percent of Total	Total Comments to this question # Comments this topic
Want more info on what, why decisions are made and prioritized	26%	5
I understand the basics and there is enough information	21%	4
Jack Mumford is very helpful, scorecard is great	16%	3
I understood more when Kenny's team were in charge	5%	1
Should have current financials & project bids for residents to see	5%	1
Don't care to understand	5%	1
Keep reviewing and keeping information available on website	5%	1
Reduce HOA fees, bring down when inflation comes down	5%	1
Work with Grand to decrease HOA costs	5%	1
The Reserve Study and Fund are being used appropriately	5%	1
We get a complete financial statement every year	5%	1

Do you have a suggestion as to how La Solana could make changes to reduce expenditures?

Answered: 73 Skipped: 73

RESPONSES (73) WORD CLOUD TAGS (0)

Question 23 Do you have a suggestion as to how LaSolana could make changes to reduce expenditures	Percent of Total	Total Comments to this question 73	# Comments this topic
No, not at this time	29%		21
Keep exterior painting same color-matching southwestern architecture	10%		7
Slowly replace grass with artificial turf/rocks	7%		5
Get actual opinions from residents who can't attend meetings	4%		3
Board members are doing a very good job to reduce expenditures	4%		3
La Solana appears to be fiscal responsible	4%		3
Use resident for volunteer labor for specific projects	3%		2
Increase revenue--buy a tree, bush, bench	3%		2
Buy golf cart spaces and then rent them	3%		2
Keep same outside paint colors and paint only worst areas	3%		2
Solar powered parking space lighting	3%		2
Replace items when broken, not for appearances sake (appliances)	1%		1
Keep the place looking nice	1%		1
Fee for bike storage	1%		1
Fee for second vehicle	1%		1
Install vending machines	1%		1
Fully computerized outdoor watering system	1%		1
Do we need all the new plants? Coyotes linger behind big bushes	1%		1
Ideas not acted up in a timely manner	1%		1
Encourage residents--switch to LED, efficient plumbing fixtures, etc.	1%		1
Create more resident committees to address areas of poor maintenance	1%		1
Stop paying for third party items that maintenance person can do himself	1%		1
Would rather remove fountains inside building than outside	1%		1
Don't water the lawn, landscaping should be biweekly	1%		1

Do we need a full time office--cut to one-half time person

1%

1

In your opinion, what projects should be La Solana's highest priority?

Answered: 106 Skipped: 40

RESPONSES (106) WORD CLOUD TAGS (0)

Question 24 In your opinion, what projects should be highest priority?	Percent of Total	Total Comments to this question 106	# Comments this topic
Building repainting	23%		24
Building maintenance	20%		21
Safety	17%		18
Lighting project	15%		16
Landscaping	14%		15
Keep up appearance of property	9%		10
Cleanliness	8%		9
Finish repaving project	8%		8
Trees trimmed --Pine trees removed	7%		7
Complete roof project and maintain	5%		5
Clubhouse update - flooring /carpeting, repaint	4%		4
Safety - gated entrance	4%		4
Fiscal security	4%		4
Structural integrity	4%		4
Solar power	4%		4
Decrease water usage	3%		3
Assure all set rules are followed	3%		3
More activities/games	3%		3
Keep some fountains	2%		2
Firepits	2%		2
Grass reduction	2%		2
More native plants - drought -tolerant	2%		2
Board doing a terrific job	2%		2
Road connecting main parking lot with 2nd entrance lot	2%		2
Pool area maintenance	2%		2

Improve communications	2%	2
Consider E-vehicle charging stations	2%	2
Clean up pine needles and other outdoor debris	2%	2
More chairs and lounges by pool	1%	1
Green plants in rock areas	1%	1
Lighting/security	1%	1
Make 2nd entrance more attractive- signs and flowers	1%	1
Parking issues - visitor slots	1%	1
Railings painted every 2 years	1%	1
Better tracking system for bikes in bike cage	1%	1
Better communication of Rules and Regs	1%	1
Decrease speed limit to 10 - speed bumps	1%	1
Safety - lock buidings at night	1%	1
Safety - security camers	1%	1
Education to reduce HOA expenditures	1%	1
Projects that help grow or maintain property values	1%	1
Removal of fountains	1%	1
Storage area	1%	1
Gathering places	1%	1
More golf cart spaces	1%	1
More color in flower beds	1%	1
Unlock the clubhouse	1%	1
Maintain palm trees and add more of them	1%	1
TV in the clubhouse	1%	1
Music in pool area	1%	1
Heaters in Pool Area	1%	1
Newer movies	1%	1
Care and concern for aging population	1%	1
Driveway repair	1%	1
Mailbox updates	1%	1
Windows	1%	1
Different flowers at the entrancve	1%	1
Benches	1%	1

What long-range expenditures do you feel the La Solana HOA should be anticipating?

Answered: 89 Skipped: 57

RESPONSES (89) WORD CLOUD TAGS (0)

Question 25 What long-range expenditures do you feel the La Solana HOA should be anticipating?	Percent of Total	Total Comments to this question 89	# Comments this topic
Outdoor buildings painting/ paint buildings interiors	29%		26
Not sure at this time / none/ all been addressed	15%		13
Lack of water and water usage	12%		11
Building repairs and cleanliness/pool (1) and grounds (1)	11%		10
EV Charging stations for electric vehicles	10%		9
Parking lot paving	10%		9
Outdoor landscape (trees) plants and shrubs	7%		6
Security/security cameras(2)	6%		5
Implementing solar panels	4%		4
Energy efficient door and windows	4%		4
Roofs	3%		3
flooring in clubhouse/refurbishing /TV(!)	3%		3
lighting/interior(1)	2%		2
Push button to electrically open entrance doors	2%		2
building plumbing/ sewer system	2%		2
gate community eventually	2%		2
Parking lot repairs and cleaning	2%		2
Replace deciduous trees walking safety	2%		2
Rising costs	2%		2
Enclosing carports to protect cars	1%		1
Smoke free campus (in and out)	1%		1
Peaked roofs over buildings to eliminate leakage	1%		1
Termite control	1%		1

Restarting fresh flowers 3 or 4 times a year	1%	1
Structural stuff	1%	1
Will be required to change out landscaping at some point	1%	1
One time assessment rather than raising fees	1%	1
Update computer system at some time	1%	1
So many investors buying is changing La Solana	1%	1
Create driveway that connects West driveway to rest of driveway	1%	1
I don't have faith in the HOA to plan on LRP and spending	1%	1
Safe and low cost instead of bigger remodeling projects	1%	1
Paint and change the tiles and change color like The Fall at Grand	1%	1
Painting use heat reflecting/resistant paint	1%	1